

**Child Care**

**Massachusetts Office of Child Care Services**

State agency that monitors and licenses child care programs, reports of founded complaints against a provider and receives complaints; handles all aspects of child care services in Massachusetts  
617-626-2000  
800-345-0131  
www.qualitychildcare.org

*Use these agencies to find appropriate child care in your area:*

**Child Care Choices of Boston**

Serving Boston, Chelsea, Brookline, Revere and Winthrop  
617-542-KIDS

**Child Care Circuit**

Serving Essex and Eastern Middlesex Counties  
978-686-4288/Lawrence  
978-921-1631/Beverly

**Child Care Connection**

Serving Central and Southern Worcester County  
508-757-1503  
800-278-1503

**Child Care Focus**

Serving Hampshire and Franklin Counties  
413-582-4218  
800-962-5511

**Child Care Network of Cape Cod & the Islands**

Serving The Cape and the Islands  
508-778-9470  
800-845-1999

**Child Care Resource Center**

Serving cities and towns west of Boston  
617-547-9861 ext. 72

**Child Care Resources**

Serving Central and Southern Worcester County  
508-798-8112  
800-952-9183

**Child Care Resources**

Serving Northern Worcester County  
800-660-6269  
978-343-7395/Fitchburg  
978-365-6367/Clinton

**Child Care Search**

Serving parts of Middlesex County  
978-897-6400  
800-455-8326

**Child Care Works**

Serving New Bedford, Fall River, Taunton Areas  
508-999-9930  
800-338-1717

**Community Care For Kids**

Serving South Shore Area  
617-471-6473 ext. 105  
800-637-2011

**Franklin Athol Child Care Services**

Serving Franklin County  
413-774-2318

**Home/Health & Child Care Services**

Serving Brockton, Attleboro and Surrounding Areas  
508-588-6070/Brockton

**New England Farm Workers’ Council**

413-272-2207/Springfield

**Preschool Enrichment Team**

Serving Hampden County  
413-736-3900

**Resources for Child Care**

Serving Berkshire County  
413-443-7830

*To find out if you are eligible for child care subsidies, call the Massachusetts Office of Child Care Services.*

**Child Care Food Programs**

Provides training education and support services related to good nutrition for children; provides cash reimbursement for meals and snacks served to children when attending licensed or informal family child care  
781-388-3300 ext. 494

**Child Care Resource and Referral Network**

Information on child care including how to choose a Head Start and family day care provider, lists of licensed child care providers in your area, and programs that help pay for child care  
800-345-0131

**Head Start/Administration for Children and Families**

Referrals to Head Start programs for children 3-5 yrs.  
617-565-1128

**Parents United for Childcare**

Advocacy and referrals for child care in Boston  
617-426-8288

**Special Needs**

**Child Care Resource and Referral Network**

Enhanced resource and referral services for families of children with disabilities looking for child care  
800-345-0131

**Family TIES**

Provides support for families of children with special needs  
800-905-8437

**Federation for Children with Special Needs**

Advocacy and service referrals for children with special needs and their parents or guardians  
800-331-0688  
617-482-2915 (TTY)

**Massachusetts Advocacy Center**

Advocacy for children needing special education services  
617-357-8431

**Massachusetts Department of Public Health Case Management**

Case management, support, and technical assistance to help parents of children with special health care needs to get services from public and private agencies  
508-947-1231/Southeast Region  
617-727-0747/Greater Boston Region  
413-586-7525/Western Region  
978-851-7261/Northeast Region  
508-792-7880/Central Region  
781-828-7700/Metro-West Region

*If you think your child might have a special need, contact the Early Childhood Coordinator or Special Education Director of your local school system.*

**Child Abuse**

**Child-At-Risk Hotline**

To report child abuse; follow-up services include crisis intervention and emergency services, counseling, protective child care, parent aide services, substitute care and case management  
800-792-5200 (24 hr)  
800-922-8169/Fitchburg, Worcester

**ChildHelp National Child Abuse Hotline**

Nationwide hotline staffed w/ professional counselors  
800-4-A-CHILD (24 hr)

**Child Witness to Violence Project**

Counseling for children who have witnessed violence, especially domestic violence  
617-534-3666

**Crisis Response Clinic and Family Development Clinic**

Provides treatment, counseling and referrals for sexually abused teens.  
617-355-7979

**Massachusetts Children’s Trust Fund**

State organization whose mission is to prevent child abuse by mobilizing all segments of the community to strengthen and support parents; referrals to local parent education groups, parent support groups; free materials on preventing child abuse and neglect  
888-775-4-KIDS

**Massachusetts Committee for Children & Youth**

Information about child abuse prevention and child sexual abuse  
800-CHILDREN (24 hr)

**Massachusetts Society for the Prevention of Cruelty to Children**

Information and referrals to child abuse prevention and home visiting services  
800-442-3035

**Massachusetts Statewide Child Abuse Reporting**

To report suspected child abuse during business hours  
800-KIDS-508

**Parental Stress Line**  
Confidential counseling, support and information for parents and caregivers, working to prevent child abuse and neglect by providing immediate response  
800-632-8188 (24 hr)

**Sexual Abuse Treatment Team and Child Protection Team**  
617-355-6940  
General

**Child SSI/Public Benefits Information Line**  
800-882-1435

**Children’s Clothing Exchange**  
Obtain clothing for newborns through age 14  
617-576-0039/Cambridge

**FIRSTSteps**  
Referrals to home visiting programs for parenting education and support, child health and development screening, and other services  
617-624-6060

**Grandparents Raising Grandchildren**  
Referrals to support groups for grandparents raising their grandchildren; free resource directory  
617-727-7750

**Massachusetts Citizens for Children**  
A non-profit statewide child advocacy organization, whose mission is to improve the lives of the state’s most vulnerable children through advocacy; extensive links and resources page for a wide variety of issues  
617-742-8555  
www.masskids.org

**Massachusetts Department of Education**  
Information on early childhood programs  
781-388-3300 ext. 357  
www.doe.mass.edu

**Massachusetts Family Network**  
Parenting skills workshops, guidance in child development, health and developmental screening, playgroups, local resource directories, crisis assistance (child care and transportation provided)  
800-447-8844 (voice/TTY)

**Open Door Society**  
Support for adoptive families and for people who want to learn about adoption  
800-932-3678

**Parents Helping Parents**  
State program providing emergency counseling to parents who need support  
617-267-8077

**Health/Medical**

**American Academy of Pediatrics – MA Chapter**  
Information about child health issues  
781-893-4610  
www.aap.org

**Children’s Medical Security Plan (CMSP)**  
Health insurance to eligible children 18 and under for primary care, limited emergency care and prescription drugs; you can join even if you have other insurance to improve your coverage; all immigrants eligible, regardless of status  
800-909-2677

**CommonHealth**  
Health insurance for working disabled adults and children under 18  
800-662-9996  
800-608-3300 (TTY)

**Sidney Borum Health Center**  
Free and confidential health care for homeless youths  
617-457-8140/Boston

**Massachusetts Center for Sudden Infant Death Syndrome (SIDS) Hotline**  
Information and counseling about SIDS  
800-641-SIDS (24 hr)

**Massachusetts Immunization Program**  
Information about immunizations & where to get shots  
617-983-6800

**WIC**  
Gives checks to buy nutritional food for children under 5 years of age or pregnant, postpartum, or breast-feeding women.  
800-942-1007

**Child Support Issues**

**Massachusetts Child Support Bureau**  
Helps custodial parents with establishing paternity and obtaining child support  
800-332-2733  
www.mass.gov/cse

<b>Federal Information Center</b> Information about federal agencies and programs 800-688-9889
<b>Citizen Information Line</b> Information about state agencies and programs 800-392-6090
<b>State Representative and Senators</b> 617-722-2000/State House



**Massachusetts  
Commission on the Status of Women  
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# Massachusetts Commission on the Status of Women



## Child Care and Children’s Resources